

Accessing DTS with Mozilla Firefox

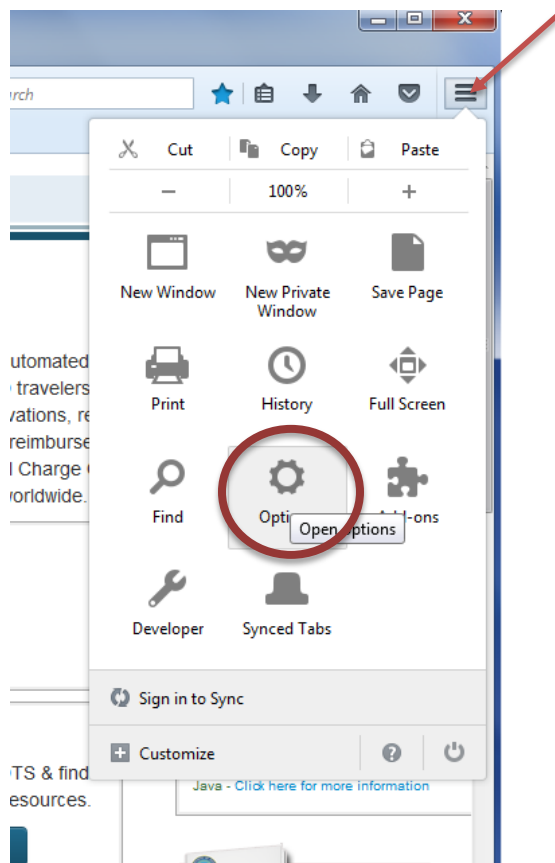
Issue:

Firefox has a stricter method of storing certificates than other browsers. This causes “technical difficulty” errors when attempting to log in to DTS.

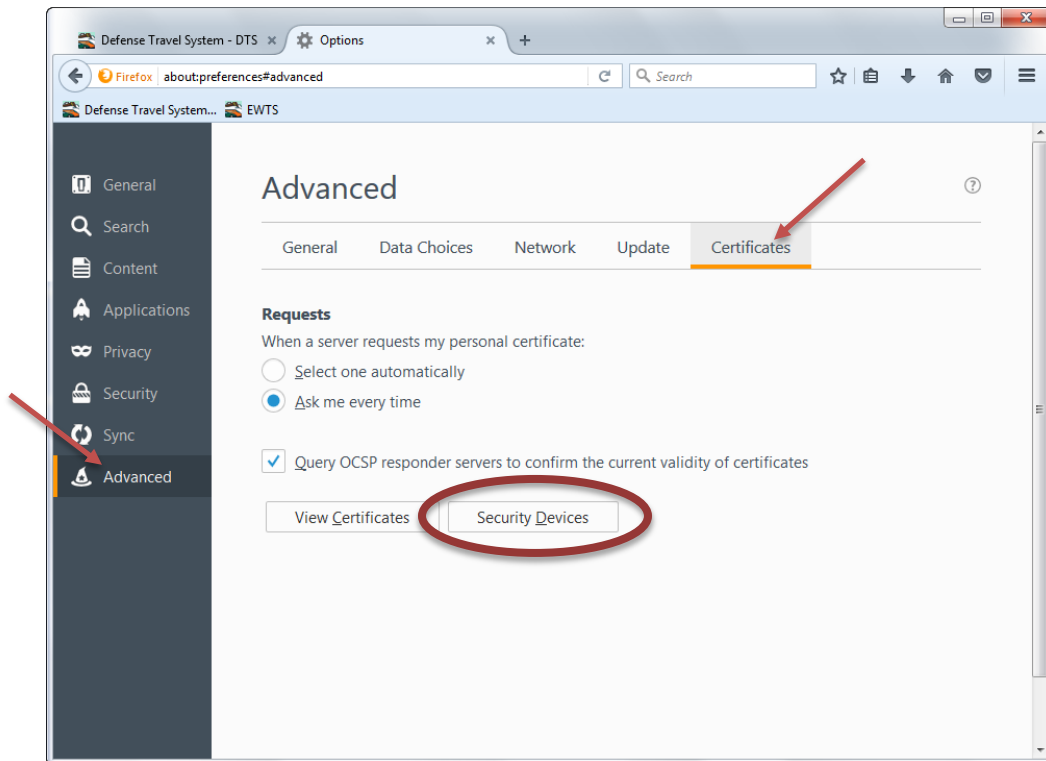
Workaround:

After installing the latest version of ActivClient, Firefox users must add ActivClient as a security device using the following steps:

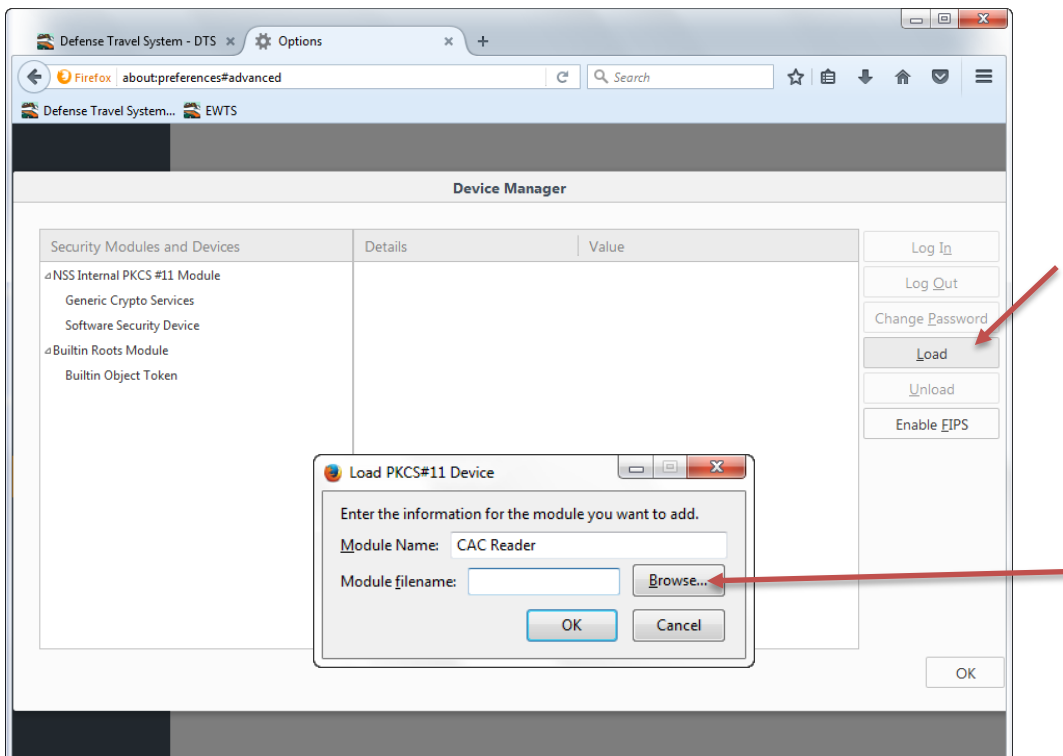
1. Open Firefox and access the **Options** menu.



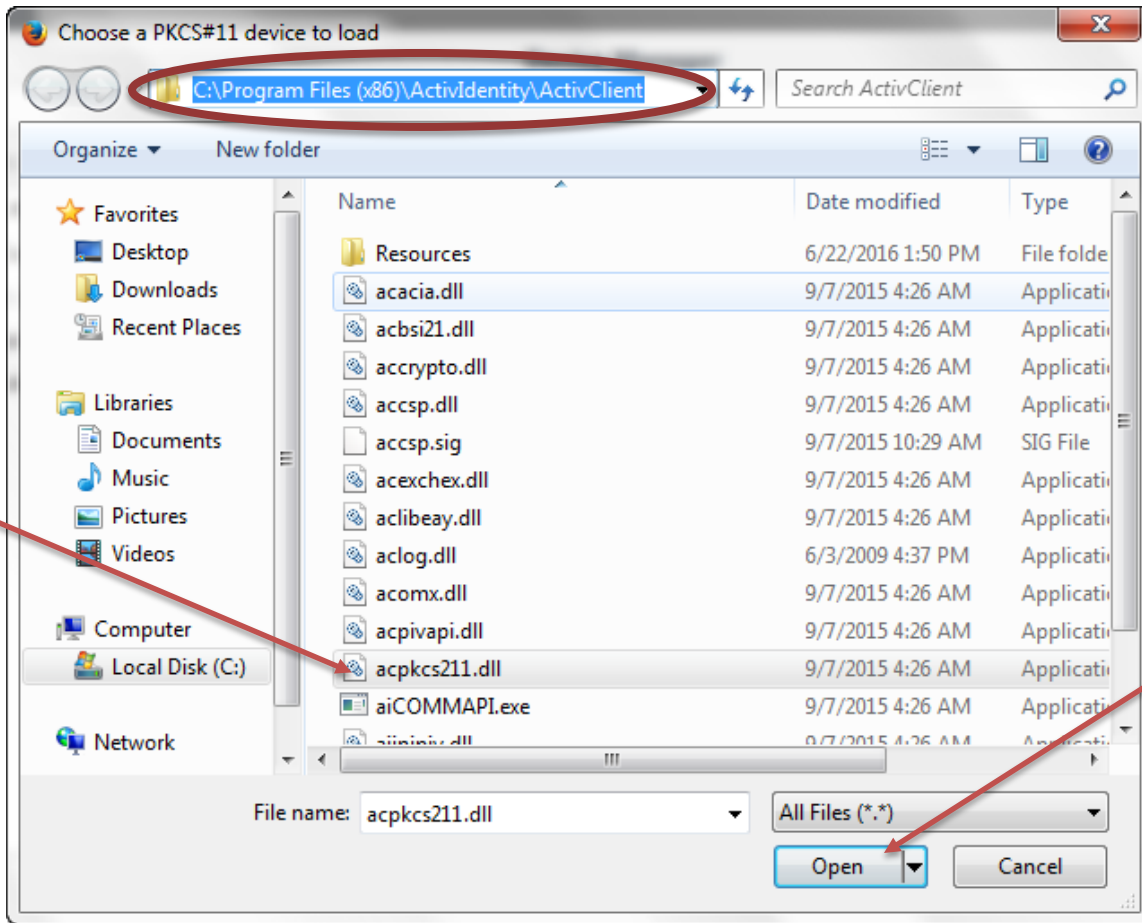
2. Select the **Advanced** tab in the left-hand menu, then select the **Certificates** tab in the upper menu, then finally click the **Security Devices** button.



3. Select the **Load** button on the right. Choose a name for the Module Name, such as "CAC Reader" as shown below, then select "**Browse**".



4. Navigate to **Program Files (x86)\ActivIdentify\ActivClient** and select the file named **acpkcs211.dll**



5. Select **OK** until you are back on the Device Manager, then select **OK** to close it.

